

Dental Office Update



Dental Office Deals

Did you know as a participating provider you have access to significant savings on supplies and services you already use at an exclusive rate for Delta Dental network dentists?

Dental Office Deals (DOD) is an exclusive benefit for Delta Dental network dentists. We are excited to offer our participating dentists the opportunity to save on everyday expenses.

Dental Office Deals is a program that provides significant discounts in a variety of areas for qualifying Delta Dental dentists. The program offers discounts for many common dental practice needs, such as dental instruments, supplies, defibrillators, shipping, cellular services, payroll services, continuing education, and more with an average discount of 33% off retail prices.

The program is free to qualified participants and there is no cost to enroll with any selected business partners. New vendors and deals have recently been added!

Want more information? Visit [DeltaDental.com](https://www.DeltaDental.com) and log in to your account through the dentist's dashboard on the top bar. Select Dental Office Deals at the bottom of the left column to access the DOD portal.

Reminder on third-party solutions limitations

Delta Dental of Alaska's Dental Customer Service department discontinued accepting benefit, eligibility, and claim inquiry calls from third-party solutions as of September 1st, 2020.

Protecting the health information of our members is the utmost importance to us. The HIPAA Privacy Rule states, only minimum required information should be disclosed. Many of the calls in concern were requesting information regarding multiple patients, codes, and complete claims histories. We believed these inquiries may not have met the minimum necessary verification requirement under the Privacy Rule. Research also shows some third-party entities are not accredited with the Better Business Bureau and cannot be adequately verified.

Although Delta Dental of Alaska no longer provides member benefits information to third-party vendors by phone, they can continue to retrieve necessary benefit, eligibility, and claim information by accessing Benefit Tracker or by utilizing our IVR FaxBack option.

Thank you for your understanding. If you should have any questions, please contact our dental customer service team at 888-217-2365

Fall Workshops

Virtual Provider Workshop coming soon!



**Save the date -
Thursday,
November 7th
from 12-1:00 pm**

There is no cost to attend this workshop, and you will be entered into our \$25 drawing for attending!

Your Delta Dental Professional Relations team will be hosting a workshop to help you learn about any Delta Dental of Alaska policy changes, plan benefits, network options, dental programs, and much more!

Watch your inbox the first two weeks of October for the official invite. If you haven't received our notification to register by then, please email us at RSVPdprak@DeltaDentalak.com. Registration is open to all dental staff.

Provider Handbooks
[Dentist Handbook \(PDF\)](#)

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