

Dental Office Update



2022 Alaska Dental Society Annual Meeting May 13-14, 2022 | Anchorage Sheraton Hotel

This year's Annual Session is quickly approaching and we're looking forward to connecting with our dental partners. It's because of you that our members, your patients, have access to exceptional care while maximizing their dental benefits... and we are genuinely thankful.

We hope you're able to stop by and say hello, and allow us the opportunity to thank you in person for your partnership!



Shannon - Service Representative

Shannon has been in her current position with Delta Dental of Alaska since February 2019 and with Delta Dental of Oregon & Alaska since 1996. She started in Dental Claims specializing in Coordination of Benefits Investigation before moving into a role with Customer Service. She held a leadership position within Dental Claims working with new staff training and problem solving more extensive claim scenarios.

" I enjoy working with people and trying to make a difference. Delta Dental of Alaska is a company that cares for its employees and their communities. I am proud to be part of this team and look forward to working with



Jamie - Manager, Dental PR

Jamie has been with Delta Dental of Oregon and Alaska since 2015 and came to the company with seven years of prior dental office experience. While in private practice Jamie worked both front and back-office roles including surgical dental assisting and treatment coordination. While with DDAK she's worked in multiple departments including Customer Service and Dental Claims prior to joining the Dental Professional Relations team in 2016.

"I truly believe life is 10% what happens to us and 90% how we react to it. Things don't always go as planned, but I'm here to help and solve issues when they do arise. Helping

our providers throughout Alaska"

people navigate the unforeseen and alleviating stress is the best part of my job."

~ Shannon Jones

~ Jamie Gooch

Become a PPO provider today!

Increasing your visibility with new patients has never been easier! Become a Delta Dental Preferred Provider Organization (PPO) dentist today and you'll automatically be listed on Delta Dental of Alaska's online directory of participating in-network PPO providers.

What does this mean for your dental practice? Check out the benefits of being a Delta Dental PPO provider:

Attract new patients:

Become a dental home for newly enrolled Delta Dental PPO members to help them establish preventative habits that will improve their overall health.

Increase your visibility

Delta Dental PPO members are encouraged to visit Delta Dental participating PPO dentists to maximize their benefits. PPO dentists are automatically listed in our online directory where PPO members are directed to search for a PPO in-network dentist near them. With Delta Dental PPO plans now more prevalent in the Alaska marketplace, this is your chance to help patients make the most of their dental benefits and reduce their costs. We have seen an increase in employer groups selecting a PPO option for their employees to provide the most coverage at the best rate. Becoming a participating PPO provider can provide a much-needed resource to those patients that are trying to get the most out of their dental plan. At Delta Dental of Alaska, PPO members are encouraged to use their benefits and seek treatment with one of our participating in-network PPO dentists.

Ease your administration process

There is one comprehensive fee schedule for all Delta Dental PPO providers, making it easy to process dental claims for PPO patients.

Join today!

To review our current fee schedule, please call Dental Professional Relations toll-free at 888-374-8905 or email dprak@deltadentalak.com.

Save the date: 2022 Provider Workshop

Next virtual provider workshop will be held **Thursday, June 9th from 12:00 - 1:00 pm.**

(Invite with RSVP details will be forthcoming)

Provider Handbooks

[Dentist Handbook \(PDF\)](#)

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