

Dental Office Update



Mid-year partnership announcement - three new employer groups joining DDAK!

We're proud to announce an exciting partnership with three new employer groups! Effective July 1st, 2023, DDAK will add two new union groups and one hospital. In total, these groups will add approximately 20,000 new members across the state! These members were previously covered under a different dental insurance carrier, so you can expect to hear from plenty of new prospective patients looking for an in-network dentist they can trust with their smile.

Here are some helpful details about these new partnerships:

Alaska State Employees Association Local 52 (ASEA)	Delta Dental Passive PPO, Preventive First with \$2,000 annual max, 100/85/50 Adult and Child Ortho \$1,500 max
Public Employees Local 71 (PE 71)	Delta Dental Passive PPO, Preventive First with \$2,000 annual max, 100/85/50 Child Ortho \$1,000 max
South Peninsula Hospital - Homer (SPH)	Delta Dental Passive PPO, \$3,000 annual max, 100/80/50 No ortho

We fully understand that who you decide to partner with in your business matters. Because of your partnership, these new (and existing members) will have access to the best dental care close to home!

Have you reviewed your online directory listing recently?

Please take some time to review your online office listing at deltadentalak.com via our [Find Care tool](#). By ensuring your directory listing is up to date you're helping patients access the most current information. DDAK only posts dentists who have recent claims activity in the directory. If you notice a provider from your office is not showing online, this may be the reason why.

Should your office have updates that need to be reported please reach out to dprak@deltadentalak.com for assistance. Please note that anytime a new provider joins your practice, or if a provider leaves, DDAK should be notified as quickly as possible to ensure your online listing and internal records are accurate.

New providers must be credentialed prior to treating any Delta Dental members. Credentialing forms can be found on our website under the [provider resources tab](#). Credentialing of new providers takes about 30 days. Claims received prior to approved credentialing cannot be processed and will be returned.

We appreciate your support in keeping our records up to date. By doing so you're also helping to keep our claims processing fast and efficient, which in return means quicker payments for all!

Thanks for saying hello!

Thank you to all who stopped by the Delta Dental of Alaska booth at the 2023 Alaska Dental Society Annual Meeting in Fairbanks, AK. It was very nice to see all the familiar and new faces.



Provider Handbooks

[Dentist Handbook \(PDF\)](#)

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